

## **Taylor Swift | The Eras Tour Light & Water Show – Frequently Asked Questions (FAQ)**

No.	Question	Response
1.	<b>Where is the best vantage point to view Taylor Swift   The Eras Tour light and water show?</b>	<p>Visitors can head to the lower deck at the Event Plaza for the best view of the light and water show, but they would need to register online for entry into this space.</p> <p>The upper deck will also be closed off to the public during this period due to a private event.</p>
2.	<b>Do I need to register or purchase a ticket to view the Taylor Swift   The Eras Tour Light &amp; Water Show at the Event Plaza?</b>	<p>The light and water show is free for the public. For the best viewing experience, we strongly recommend members of the public register for an e-ticket to access the lower deck of the Event Plaza to view the show, due to capacity limits.</p> <p>All guests, including children regardless of age, will need to register for an e-ticket for entry to the lower deck. Entry for ticketholders is on a first-come-first-served basis and does not guarantee a front standing space or an unblocked view.</p> <p>Access to the lower deck will open to ticketholders 30 minutes prior to each show commencement. Pre-queueing and overnight queueing is not allowed. Those who do not have an e-ticket will still be able to view the show from along the Waterfront Promenade.</p> <p>Online registration for e-tickets to the Taylor Swift   The Eras Tour Light &amp; Water Show will start from 12pm on 27 February via the <a href="#">event page</a> on Marina Bay Sands' website.</p>
3.	<b>What is the maximum number of e-tickets I can register for at any one time?</b>	A maximum of six e-tickets can be redeemed per transaction.
4.	<b>Can I register for more than one show?</b>	Only one transaction is allowed per person (tied to unique e-mail address). Booking for multiple show sessions is not allowed.
5.	<b>I have registered for access to the lower deck – what time can I enter the venue space?</b>	Access to the lower deck will open to ticketholders 30 minutes before each show commencement.

6.	<b>Is re-entry permitted for ticketholders to the lower deck?</b>	Re-entry is not allowed.
7.	<b>Do I risk getting wet during the Light &amp; Water Show at the Event Plaza?</b>	There is a possibility of getting wet if you are standing close to the water at the Event Plaza – fans are advised to bring a raincoat or poncho in the event of strong winds.
8.	<b>What happens if it rains during the Light &amp; Water Show?</b>	<p>The Taylor Swift   The Eras Tour Light &amp; Water Show is a rain or shine event.</p> <p>In lieu of possible unpredictable weather, fans are advised to bring along a poncho or raincoat if they are venturing outdoors to watch the light and water show.</p> <p>In the event the show is cancelled due to inclement weather, we will be allowing affected ticketholders to attend an alternate show and access the lower deck of the Event Plaza (ticketed zone), subject to capacity.</p>
9.	<b>Will some entrances/exits at The Shoppes be closed between 28 February and 7 March for the Taylor Swift   The Eras Tour Light &amp; Water Show at the Event Plaza?</b>	<p>From 28 Feb – 7 March, Marina Bay Sands will be progressively closing the glass doors located at L1, The Shoppes, between Dallas and Apple store from 6pm onwards as part of crowd control management measures during the Taylor Swift  The Eras Tour Light &amp; Water Show.</p> <p>The doors will remain closed until 10pm for guests intending to enter or exit The Shoppes. Guests can exit the Event Plaza by the sides of the waterfront promenade in an orderly fashion.</p>

**For Media Enquiries:**

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